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# 第一章 交际应用

## 【解题思路和方法】

交际应用题是根据所提供的微型语境，考查学生在特定的交际场合下，对中西方文化的了解，对思维差异的把握，以及对行为习惯的认识，从而能够进行有效交际的能力。此题型要求考生充分利用交际材料，根据上下文内在的逻辑关系和在真实语境中出现的 key 信息，进行认真的思考、推敲、分析、判断和交际运用。

### 一、解题步骤

第一步：仔细审题，判断主题

应看清解题要求和提示，仔细审题，即在对话不完整的情况下，尽量弄懂该篇对话的大意 (main idea) 和情景 (如购物、看病、问路、约会、口语应用等情景)。根据不同要求可使用不同的口语句型。

第二步：分析对话，判断所缺

根据所提供的情景思考正确的问话或答语，确定所应填入的正确含义。这时要注意排除母语的干扰。如果补全对话部分是答句，则按正常理解问题的思路，找出正确答案；如果补全对话部分是问句，那么就需要仔细分析下句答语的意思，运用逆推法求出问句。

在已知应填入问话或答语的基础上，应根据不同的场合及所给题目要求来确定相应的句型。在解题时，要从对话整体理解出发，依照上下文的逻辑顺序来考虑所选择的答案，不可不顾前后顺序，孤立地就上句补下句，这样可能出现所补句子虽然符合上文但是不符合下文的情况。另外，在解题时可先解决有把握的、容易的选项，再回头解决较难的选项。

在填写时应注意：①所使用的语句要符合英语在情景交际中的表达习惯；②利用好所学的固定搭配；③抓好关键词进行判断，使对话结构完整、合理。

第三步：复读全文，验证答案

在补全对话全部做完后，将所填内容连同原句默读一遍，从前后搭配、词句的形式以及语感上来判断所补全的对话内容是否准确，特别是中英文在表达上有差异的地方是否填充恰当。要从搭配入手，检查所填单词的时态、语态、单复数、缩写、比较级是否准确无误，应注意单词的

正确拼写及大小写的正确运用。

## 二、完成对话注意事项

1. 所补全的对话内容必须能使上、下文连贯一致，因而在做题时必须瞻前顾后、全盘考虑。
2. 做题前应注意试题前面有否中文或英语的背景提示。这些背景提示是确定话题内容的重要依据，不可疏忽。
3. 在选择过程中考生应注意把已选的选项划去，避免犯重复选择的错误。
4. 做题时要先易后难，一时难以确定的选项不要勉强先做，否则容易造成连锁错误。
5. 根据语境进行联想，注意通过前后句的相互暗示作用、常用短语以及关键词等信息，进行推断，使填词后组成的句子结构完整、合理。

### 【例题精讲】

纵观近几年对口升学考试的英语试题，交际应用是必考题，考查学生的情景交际能力。因此对考生而言，一定要熟悉日常交际用语及对话话题。交际应用的情景一般包括：问候；介绍；告别；打电话；感谢和应答；祝愿和应答；道歉和应答；邀请和约会；谈论天气；购物；问路；看病；劝告和建议；借书和求职。这些情景及话题在汉语中也很常见，但中英文在思维及表达方式上的差距较大，命题人常从该方面设计考题。例如，接电话人说：“This is... speaking.”或“Who’s that?”，而不说：“I’m...”或“Who are you?”。语言是灵活多变的，所以一定要注意根据语言环境，具体问题具体分析。在平时学习过程中应进行广泛的阅读积累，掌握各种情景中交际应用的用语，提高交际能力。

#### 例题精讲一(2018年真题)

A: Hi, I am here for the job interview. My name is David Jones.

B: Hello, Mr. Jones. I'm Bob Anderson. 1

A: Nice to meet you too, Mr. Anderson.

B: Please have a seat.

A: 2

B: OK, let's start. 3

A: Oh, I think I'm good at communicating with people.

B: Good! 4

A: I like children. I'm very patient.

B: 5 Being patient is very important. OK, let's move on to the next question.

- A. Great!
- B. Thank you.
- C. See you later.
- D. Nice to meet you.
- E. How about children?
- F. Why do you want this job?
- G. Where did you find this position?

**【分析】**通过第一遍的阅读可以判断出这是一篇关于面试的交际应用题。这时可以先想一想面试的常见表达，如“Why do you want this job?”“Tell us something about yourself.”“We’ll tell you our decision later.”等。在此基础上进行第二遍阅读，这一遍阅读时应注意结合上下文。第一空的后一句是“Nice to meet you too.”，通过“too”这个单词就能确定前一句应为“D. Nice to meet you.”。第二空的前一句为“Please have a seat.”(请坐)，所以后面应自然说出“B. Thank you.”。第三空后回答的内容是自己擅长沟通，根据回复，该空应当为一个问题，比较 E、F、G 这 3 个选项，最好的答案为“F. Why do you want this job?”。第四空根据回答“I like children.”，可以判断问题与小孩有关，所以选择“E. How about children?”。第五空，前句在表达自己有耐心，后面在说耐心很重要，可以判断出这一空应为表示赞赏，因此填“A. Great!”。

记得最后再复读一遍，从全局上把控较迷惑人的选项。

### 例题精讲二(2017 年真题)

- A: Good morning, Madam!
- B: Good morning!   1
- A: Yes. Do you have a book on football?
- B:   2   We have just got a new book on football. You’ll like it.
- A: Great!   3
- B: Two weeks.
- A: Can I keep a little longer?
- B:   4   But you’ll have to come and renew it if you can’t finish it on time. Here’s the book.
- A:   5
- B: You’re welcome.
  
- A. Yes, you can.
- B. Oh, you’re lucky.

- C. May I help you?
- D. It doesn't matter.
- E. No, you mustn't.
- F. Thank you!
- G. How long may I keep the book?

【分析】阅读第一遍后了解主题,这是一篇关于借书的对话,在历年考题中不算常见。对照上下文选择填空,在第一空后我们可以看到回答了“Yes.”,说明问题应是一般疑问句,对比答案,我们可以选出“C. May I help you?”。这个也是服务行业的基本用语。“Do you have a book on football?”这个问题的回答即为第二空,按理应当用“yes”或“no”来回答,但A和E的答案都不太适合。结合该空后一句“我们才得到一本足球方面的书”,“B. Oh, you're lucky.”这个选项比较合适。“Two weeks.”的回答就能确定第三空的问题问的是“G. How long may I keep the book?”(能借多久?)。“Can I keep a little longer?”这一问题的答案即为第四空,到底能不能借久点呢?从下一句我们知道了可以,但是要来一趟重新登记,所以选择“A. Yes, you can.”。第五空后面是“You're welcome.”,所以应选“F. Thank you!”。

## 【常见句式】

### 1. 常用于感谢的应答用语有:

You are welcome.

Don't mention it.

It is my pleasure. / My pleasure.

Not at all.

That's all right.

I'm glad / happy that...

I'm glad you like / enjoy it.

...

### 2. 常用于道歉的应答用语有:

Never mind.

It doesn't matter.

Not at all.

That's all right.

That is nothing.

...

3. 常见的用于祝愿和祝贺的用语有：

Good luck!

Best wishes to you.

Have a nice time.

Congratulations!

Wish you a pleasant journey / success.

Merry Christmas!

Happy birthday to you.

...

而应答用语有：

Thank you.

The same to you.

You too.

...

4. 接受请求和邀请的应答用语有：

With pleasure.

I'd be happy / glad to.

No problem.

Good idea.

...

拒绝请求和邀请的应答用语有：

Sorry, but...

I'd rather you...

Thank you, but...

...

5. 常见的打电话的用语有：

Hello! May(Could) I speak to...?

Is that... speaking?

Hold on, please. / Hold the line, please.

Hello, who is it?

Can I take a message for...?

Hello, this is... speaking.

Hello, ... is speaking.

I called to tell(ask) you...

...

6. 劝告和建议的常用语有:

You'd better(not)...

Shall we do sth. / Why not do sth.?

...

7. 道歉、遗憾、同情及应答的常用语有:

I'm sorry.

I apologize.

I beg your pardon.

Pardon me.

I'm sorry to hear that.

It's a pity.

What a shame!

Not at all.

That's all right.

It doesn't matter.

Never mind.

Don't think any more about it.

...

## 【真题演练】

(邀请)

(1)

A: Hello! Who's that?

B: Hi, Mary. 1

A: Hey, Lily. What's up?

B: My brother takes part in the fight against the novel coronavirus. He tells me that they need some volunteers. I want to join the organization. 2

A: Of course, I'd love to, but how to join it?

B: Don't worry. My brother will tell us. Can you come to my home tomorrow evening?

A: I'd love to, but I can't. 3

B: Oh, that's too bad. 4

A: Saturday would be fine. 5

B: How about 8pm?

A: Sounds great. See you Saturday.

A. I am Lily.

B. It's Lily.

C. Where shall we meet?

D. When shall we meet?

E. Would you like to join us?

F. I have to look after my sister tomorrow evening.

G. How about Saturday?

(邀请)

(2)

A: Hi, Joe. This is Mary. How are you doing today?

B: 1 And you, Mary?

A: I'm great, too.

B: 2

A: I'd love to, 3

B: Oh, what a pity! There is a popular action movie on these days. I really hope you could come. 4

A: Friday would be fine.

B: Great! So, I'll see you at the cinema at 7pm this Friday. 5

A: Oh great! See you then!

B: See you, bye!

A. Do you want to see a movie tonight?

B. How about Friday evening?



- C. What is it about?
- D. I'm doing great.
- E. Will that be OK?
- F. But my parents are taking me to dinner tonight.
- G. Can we meet at school this Saturday evening?

(电话/订房)

(3)

- A: Good morning! This is room reservation. 1
- G: Yes, I'd like to reserve a room.
- A: Thank you! 2
- G: From January 5th.
- A: For how many nights?
- G: 3
- A: How many guests will there be in your party?
- G: Just my wife and myself. So I prefer a twin room, please.
- A: Certainly. 4
- G: Yes. It's Tom Cruise.
- A: Mr. Cruise. 5
- G: Yes, the number is 010-82073660.
- A: OK! We are looking forward to your coming.
- G: See you then.

- A. Four nights.
- B. For which date?
- C. Welcome to stay in our hotel.
- D. May I have your name, please?
- E. Do you have a reservation?
- F. Can I help you?
- G. May I have your phone number?

(电话)

(4)

A: Hello. This is Sally.

B: Hello, Sally! This is Lily. 1

A: Sorry, my sister Sue is out at this time.

B: Could you tell me when she will come back?

A: I'm not sure about it. 2

B: Sure. Please tell her I want to invite her to play tennis with me next Sunday.

A: Thanks for asking. 3

B: I'll wait for her at 8am, at the gym.

A: 4

B: Just take her new badminton racket.

A: 5

B: Thank you very much. Goodbye!

A: Bye!

- A. Are you free?
- B. May I speak to Sue?
- C. Can I take a message for you?
- D. Does she need to bring anything special?
- E. When and where will you meet?
- F. OK. I'll tell her about it.
- G. Where is it?

(电话)

(5)

A: Hello! I'd like to speak to Mr. Smith.

B: 1

A: I see. When will he be back?

B: 2 Do you want to leave a message?

A: Yes. This is Jim King. Please ask him to call me back.

B: OK.   3  

A: It's 687-5332.

B: 687-5332. All right.   4  

A: Thank you.

B:   5   Bye.

A: Bye.

- A. I'll give him the message.
- B. What can I do for you?
- C. In about an hour.
- D. You're welcome.
- E. Sorry, he's not in the office now.
- F. Well done!
- G. May I know your phone number?

( 就诊预约 )

( 6 )

A: Good morning. This is Doctor Green's office.   1  

B: Good morning. This is Mrs. Smith.   2  

A: Well, let me see. I'm afraid he is fully booked on Monday and Tuesday.

B:   3  

A: Let me have a check. Oh, great. Dr. Green will be available on Thursday afternoon this week.

B: Great.   4  

A: Just a moment, please. I will check the appointment book.   5   Will you be free at 4: 00 pm on Thursday afternoon?

B: OK. That's fine with me.

- A. Can you help me?
- B. How about Monday?
- C. How about Thursday?

- D. I'm sorry. Dr. Green is not available at 3pm that afternoon.
- E. What can I do for you?
- F. I'd like to make an appointment to see Dr. Green this week.
- G. Could I see the doctor at 3pm on Thursday afternoon?

(问候)

(7)

B: Hello!

M: Oh, hello, Bob, I heard that you had been ill.   1  

B: I'm much better now.

M:   2  

B: I am just about to call to tell you how I appreciate the flowers you sent me.

M:   3   Your wife said yellow roses are your favorite.

B:   4   Thank you very much.

M:   5   Just hope you will be OK soon.

B: Thanks again!

- A. How are you doing these days?
- B. Yes, they are really beautiful!
- C. That's my pleasure.
- D. That's great!
- E. Are you better now?
- F. Thank you very much!
- G. I'm glad you like them.

(问候)

(8)

A: Hey, Lyn. I missed you.   1  

B: I was sick. I wasn't really feeling well.

A: Oh,   2   What was wrong with you?

B:   3

A: Do you feel better now?

B: Yes, I feel a little better.

A: I'm going shopping now. 4

B: No, thanks. I already took some medicine.

A: 5

B: Thank you.

A. I had a stomachache yesterday.

B. I hope you feel better soon.

C. Why weren't you at school yesterday?

D. How are you doing today?

E. Do you want anything to make you feel better?

F. Do you want to come with me?

G. I'm sorry to hear that.

(用餐)

(9)

(*In the restaurant*)

Jean: Your chicken and vegetables.

Mona: Oh my god!

Jean: 1

Mona: There seems to be some mistake. 2 This chicken has chili.

Jean: Oh, yes. I see. I'm sorry. 3

(*A few minutes later*)

Jean: Here's your chicken without the chili.

Mona: Thank you.

Jean: We're very busy tonight. 4

Mona: It's no big deal.

Jean: 5

Mona: No, thanks.

- A. Would you like anything else to drink?
- B. Can I help you?
- C. I asked for no chili.
- D. I'll get you another one at once.
- E. Is there a problem?
- F. I don't know.
- G. I apologize for any inconvenience.

(建议)

(10)

A: Hey, Tony. You look so excited. What's up?

B:   1   And we will be in the final (决赛).

A: You mean the school soccer games?

B: Yes. It was quite hard for us to beat Class Two.

A: Congratulations to you all!

B:   2   But now I am a little nervous.

A. Take it easy. You should be confident and believe in your team.

B: But sometimes I feel that we don't work well enough as a team.

A: Teamwork is very important.   3  

B: Sounds good. I'll do it right away.

A:   4  

B: Next Tuesday.

A:   5   I will be free then and I can watch the game.

B: See you then. Bye!

A: See you.

- A. By the way, when is the final?
- B. That would be nice!
- C. We have just won a game.
- D. Thanks, Cindy.
- E. What about next Tuesday?

F. Maybe you can talk with your teammates about that.

G. What should I do?

(建议)

(11)

A: What happened? Why are you crying?

B: I am always late with my homework. 1 Can you give me some advice?

A: Sure. 2

B: I have so many things to do every day. What should I do first?

A: 3

B: That's a good idea.

A: 4 Let me show you some on my phone.

B: 5

A. I feel so happy.

B. I sometimes feel so stressed out.

C. First, you need to make a list of the things that you need to do.

D. Then there are lots of applications you can use to help you get organized.

E. That's really kind of you.

F. Your to-do list should be in order of importance.

G. You can do whatever you like.

(问路)

(12)

A: Excuse me. 1

B: Sure, it's on the Beijing Road.

A: 2

B: Yes, it's about 3 kilometers away from here. 3

A: Which bus should I take?

B: You can take Bus No.3 to Beijing Road.

A: 4

B:   5   and turn left at the traffic light. You can see it.

- A. How long does it take?
- B. Is it far from here?
- C. You'd better take a bus.
- D. Could you tell me the way to the hospital?
- E. Where is the bus station?
- F. Go along the street.
- G. It's near the hospital.

(问路)

(13)

A: Excuse me.   1  

B:   2   I'm new here. Please ask that girl.

A: Excuse me, could you tell me the way to the zoo?

C: Go along this street until you reach the second traffic lights. Turn left. At the end of the street you'll see the zoo.

A:   3  

C: Yes, you can.

A:   4  

C: You can take a No. 6 bus.

A:   5  

- A. Sorry, I don't know.
- B. Could you please tell me how to get to the zoo?
- C. Which bus shall I take?
- D. Can I take a bus to get there?
- E. Thank you very much.
- F. I think it's so far.
- G. Yes, I know.



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